

Scott Morris

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HIGHLIGHTS OF QUALIFICATIONS

- Thrive on challenges by analyzing, solving and delivering robust solutions to technical problems
- Take pride in excelling by achieving objectives
- Strive to surpass expectations without supervision
- Aggressively learn and teach myself new technical skills of immediate benefit to my employer
- Pursue innovative business solutions to increase bottom line (examples available upon request)

EXPERIENCE BACKGROUND

Linux System Administrator

- Build and maintain OpenSUSE, Gentoo, Mandriva, and Red Hat Linux desktops and servers
- Manage many live email, web, DHCP, and routing servers while keeping them secure
- Conceive, plan, develop and test enterprise-level solutions for production Linux servers
- Possess own servers as live laboratory for technology development (LAMP stack applications)
- Define and implement proper network topology including usage policies and uptime monitoring
- Install and administrate subversion code versioning server

LAMP / Internet Technology Developer

- Advanced knowledge of PHP, including procedural and object-oriented styles
- Highly accomplished in HTML, JavaScript, and CSS programming
- Expert in usage of Linux / Apache / MySQL / PHP stack for creating web applications
- Extended experience in Search Engine Optimization and Web site ranking
- Advanced knowledge of networking protocols and technologies

OpenSUSE Linux Community Manager and Editor

- Research and explore topics valuable to system administrators in the enterprise environment
- Manage and coordinate multiple Linux communities for Novell customers
- Write in-depth technical articles and tutorials designed to be friendly for inexperienced Linux users
- Configure and administrate content management system used to publish articles
- Have a personal blog discussing OpenSUSE Linux which receives over 10,000 page views per week

Level II Technical Support

- Design and supervise completion of product tutorials for customers
- Conceive and administrate development of system for tracking and solving customer problems
- Devise and oversee creation of method for tracking solutions for known problems
- Remotely administrate and configure Windows and Linux servers
- Use VPN, dial-up, Remote Desktop, GoToMyPC, and pcAnywhere to access remote machines

Software Development Supervisor

- Created and supervised development of systems to increase efficiency in solving customers' problems
- Oversaw development and improvement of company flagship software
- Implemented several diagnostic tools designed to help customers troubleshoot problems
- Initiated multiple systems which increased customer base over 600% during a 5-month period

Software Developer

- Created steganography application used by US Army in Master's Degree cryptography course
- Developed skinning engine in C++ for customization of application interface
- Analyzed web content for refining Internet filter engine intelligence
- Expert in research and analysis of Internet usage and content statistics

RELEVANT TECHNOLOGY MASTERY

Linux administration, project management, Apache, MySQL, database design, PHP, Bash scripting, routing theory, networking protocols, network traffic analysis, Subversion, Nagios host and service monitor, Cinelerra non-linear video editor, Audacity sound editor, recording and editing audio and video, compression of audio and video for Internet delivery, WordPress blog software, The GIMP Image Manipulation Program, HTML, CSS, JavaScript, RSS Feeds, OpenOffice.org Suite, documentation and PDF creation and formatting

EDUCATION

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|---|-----------|
| ● Utah Valley State College, Major: Digital Media | 2002-2006 |
| ● Northern Arizona University, Dual Major: Computer Science, Psychology | 1993-1994 |
| ● Davis High School Graduate | 1990-1993 |

ADDITIONAL INTERESTS

Eagle Scout, Served a mission for the LDS Church, Linux blog, philosophy, astronomy, studying trends, photography, Classical music, hacking technology, self-improvement exploration, theology, designing systems to automate processes, playing with my kids, writing and recording music, research, learning new topics